



STORM|AUDIO

ISP and PA FIRMWARE UPGRADE

Quick Guide



Preliminary work



Download information

- The upgrade packages can be downloaded from the StormAudio [client portal](#)
- Login with password is required (to request your credentials - please email to info@stormaudio.com)
- File name of the firmware will resemble the following format:
 - For ISP: isp_*version*.ssp
 - For PA: pa_*version*.ssp



ISP Upgrade information

- Make sure to do a backup of the ISP configuration first
 - NOTE: Upgrade of ISP from FW earlier than 2.1r0 requires specific actions. Please contact our support team for further information (support@stormaudio.com)
- Upgrade of an ISP with firmware from FW 2.1r0 onwards, can be done via the herewith described process
- The ISP upgrade can be done
 - via the ISP Web User Interface - Remote Upgrade function - by entering the processor's IP address on any web browser *[recommended]*
 - Via inserting a USB dongle key in the back panel of the processor



PA Upgrade information

- Remotely upgrading a PA is possible via an ISP Web User Interface with firmware version FW 3.2r0 onwards or directly by typing the PA IP address in your Web browser. Please make sure to check your ISP firmware version as described in the next slides.
- Please note that the PA firmware from initial production (prior to V4.14r0) does not allow a remote upgrade of the PA, nor does it have the Remote Monitoring feature. In this case, an upgrade to V4.14r0 requires a USB key upgrade first (see PA USB Upgrade Process section p 18 after having downloaded pa_4.14r0_20171116.ssp file from the Client Portal as described in next slides).
- The PA upgrade can be done
 - via the ISP Web User Interface – PA Remote Upgrade function – or by entering the processor's IP address on any web browser *[see p 15]*
 - Via inserting a USB dongle key in the back panel of the processor *[see p 18]*



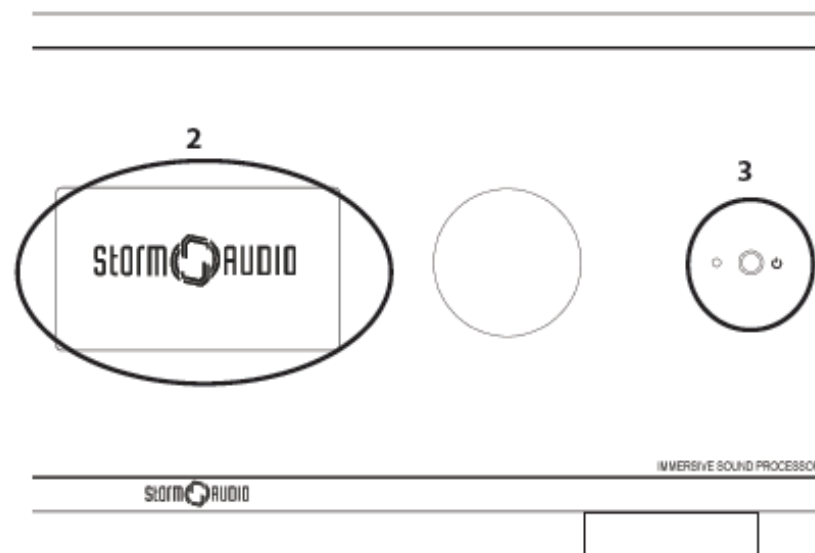
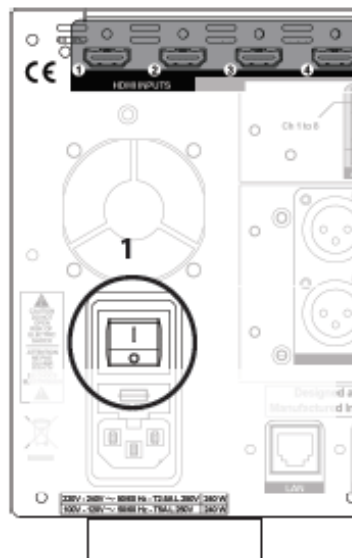
Downloading the firmware

- Go to the [client portal](#) on the StormAudio website
- Login credentials will be asked (if you are not yet connected to your account)
- Firmware packages can be found under 'Firmware & Downloads'



Accessing the Web User Interface

- Power on the unit
 1. Turn the main switch on the back panel to ON (I)
 2. StormAudio logo will be displayed on the processor for a few seconds and will then enter into sleep mode (LED turns red continuously)
 3. When in sleep mode, press the power button so the processor starts

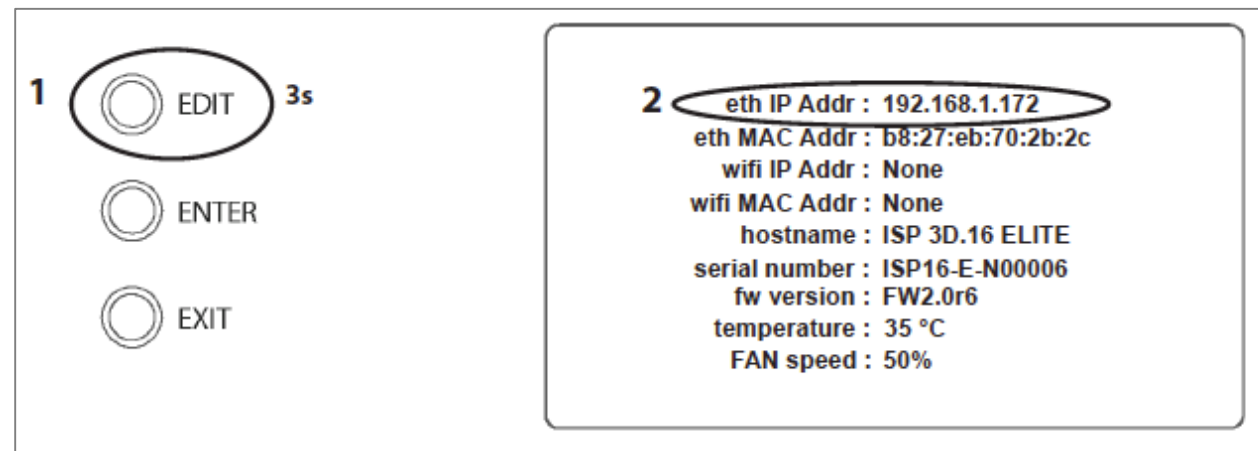




Accessing the Web User Interface

- Check for the IP address of the processor
 1. Press EDIT button for about 3 seconds
 2. The display in front will show a list with system information, including the IP address allocated via DHCP
 3. Take note of this address

IP Address





Accessing the Web User Interface

- Log in to the Web User Interface
 1. Use your computer and open any web browser
 2. In the URL bar; type in the IP address of the processor as indicated in the previous slide and press enter
 3. The homepage of the Web User Interface will now appear
 4. Select Expert User and type in the password



5. Select Expert Setup again and you will now see the System Page of the processor you accessed

FIRMWARE UPGRADE - EXECUTION



Executing the firmware upgrade

- In the System Page of the Web UI, you will now find details on the processor status and more
- Here you will be able:
 1. to check whether the current software is FW 2.1r0 or onwards (see Upgrade Information on slide 2)
 2. to do a backup of the current configuration (see Upgrade Information on slide 2)
 3. select the Remote Upgrade of the ISP for an ISP or I.ISP upgrade
 4. select the PA Remote Upgrade for a PA upgrade (requires PA loaded with V4.14r0 onwards, else use USB method described p18)

The screenshot displays the Storm Audio Web UI. The top navigation bar includes links for System, Inputs, Main Speakers, Alternate Speakers, Settings, Presets, Monitoring, Remote Control, and a LOG OUT button. The main content area is divided into two sections: Processor Status and System Backup & Restore.

Processor Status

Model	ISP ELITE
Serial Number	170200026
Software	3.1r0
HDMI Card	8+2
Options	ISP-O-Digital In ● ISP-O-Dual Theater ● ISP-O-16-32 Digital Out ● ISP-O-16-32 AVB Out ● ISP-O-16-32 XLR ● ISP-O-Dual Theater RCA ●
Logs	Download

System Backup & Restore

- Export Parameters
- Backup Configuration
- Restore Configuration
- Factory Reset
- Remote Upgrade
- PA Remote Upgrade

Annotations on the screenshot: A blue circle highlights the '3.1r0' software version in the Processor Status section, labeled with a '1'. In the System Backup & Restore section, four items are circled in blue and labeled with numbers 2 through 5: 'Backup Configuration' (labeled 2), 'Remote Upgrade' (labeled 3), 'PA Remote Upgrade' (labeled 4), and 'Factory Reset' (labeled 5). The 'Factory Reset' button has a red exclamation mark icon next to it.



ISP REMOTE UPGRADE PROCESS

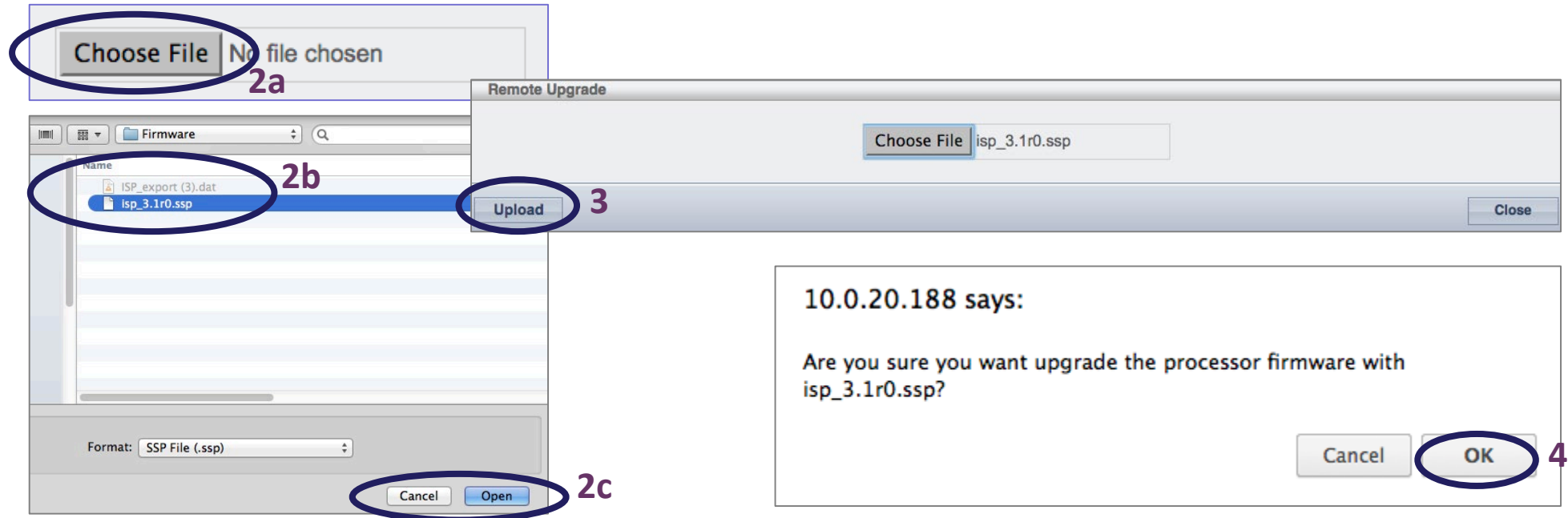
FIRMWARE UPGRADE - EXECUTION



Executing the ISP firmware upgrade

- To execute the FW upgrade, follow these steps;
 1. Press the button 'Remote Upgrade'
 2. Choose the firmware upgrade (isp.[version].ssp file)
 3. Upload the isp.[version].ssp file
 4. Confirm the upgrade so the upgrade process will commence

1

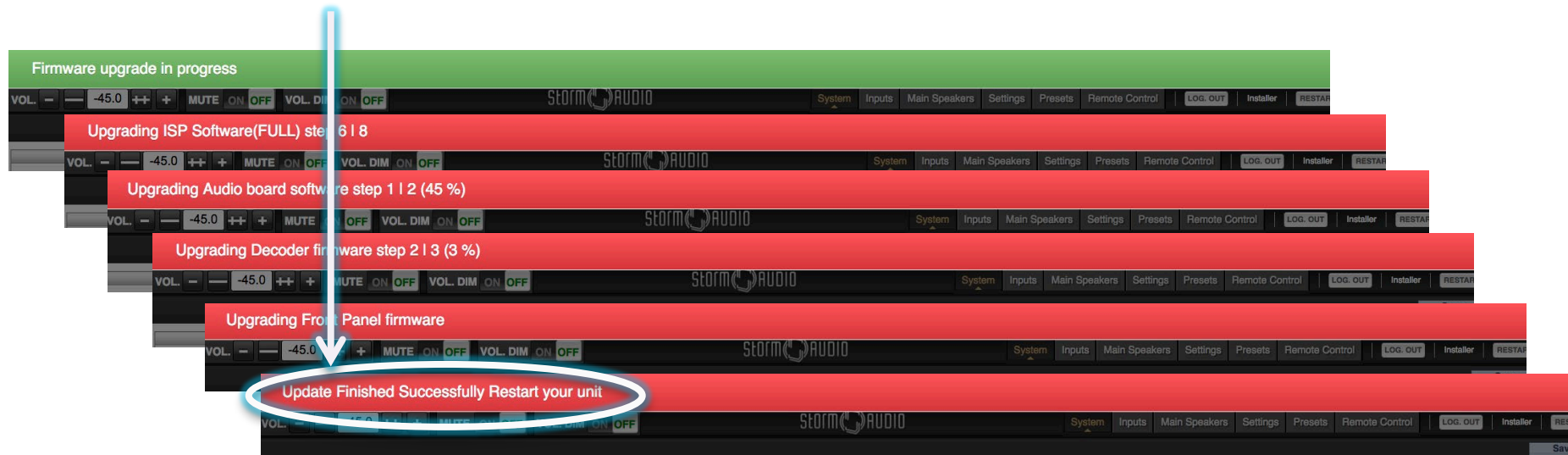


FIRMWARE UPGRADE - EXECUTION



During the ISP upgrade process

- The upgrade process can be monitored via:
 - the Web User Interface
(banner on top of the page, that will be green at the beginning and red during the upgrade)
 - or on the front panel display of the processor
- A step per step process will be shown during the upgrade
- NOTE: Do not interrupt the upgrade process until you get the message saying 'Update finished successfully, restart your unit'

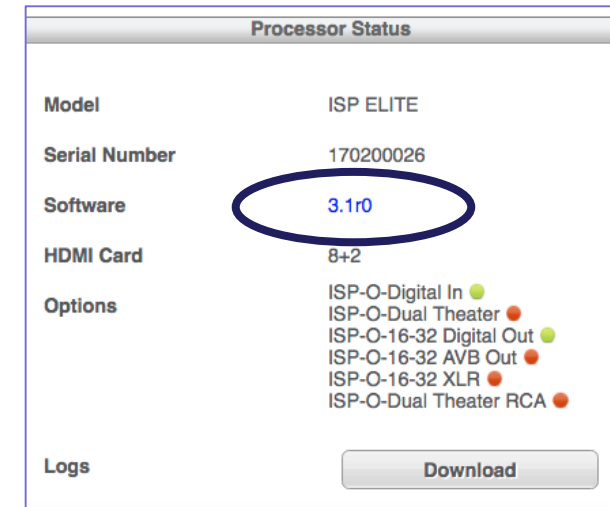
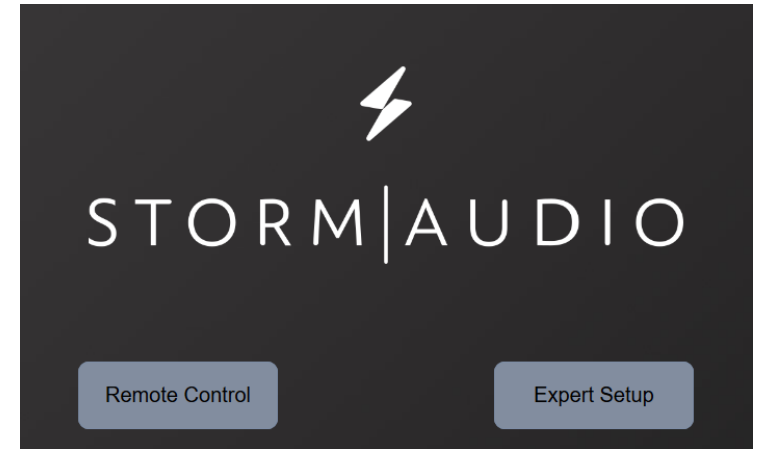


FIRMWARE UPGRADE - EXECUTION



After the ISP upgrade

- Restarting the processor
 - When upgrade is done via the Web User Interface:
The processor will restart automatically after a successful upgrade
 - When upgrade is done via a USB:
The processor will need to be restarted manually after removal of the USB key
- The Web User Interface will return back to its home page
- In the System Page of the Web UI, you will now find the upgraded software version indicated





PA REMOTE UPGRADE PROCESS

FIRMWARE UPGRADE - EXECUTION



Executing the PA remote firmware upgrade

- To execute the FW upgrade, follow these steps;
 1. In the ISP Web User Interface System page, press the button 'PA Remote Upgrade'
 2. Choose which PA to upgrade by clicking on it
 3. A new browser page will be opened with login access: use "installer" password
 4. Press the button 'Parcourir...' ('Browse...') to select the pa.[version].ssp file
 5. Press 'Start upgrade' so the upgrade process can start

A vertical list of buttons: Export Parameters, Backup Configuration, Restore Configuration, Factory Reset, Remote Upgrade, and PA Remote Upgrade. The PA Remote Upgrade button is highlighted with a red box and labeled '1'. Below it, a list of available PAs is shown, with the first one, PA8 ULTRA, highlighted with a red box and labeled '2'.

PA	IP	Version
PA8 ULTRA	192.168.30.151	v4.18r1-dev
PA16	192.168.30.153	v4.17r2-test-dev

The screenshot shows the STORM AUDIO web interface. The 'EXPERT SETUP LOGIN' section is circled in red and labeled '3'. The 'System Upgrade' section contains a 'Parcourir...' button circled in red and labeled '4'. Below it, a file selection dialog shows 'pa_4.17r1_20180606.ssp' selected, with the 'Start upgrade' button circled in red and labeled '5'. The 'System Info' section displays details for the selected PA16.

System Info	
Model	PA 16
Serial Number	161212345
PA software	4.16r0
PA Controller	00.04.16
PA Controller Bootloader	00.01.00

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FIRMWARE UPGRADE - EXECUTION



During the PA upgrade process

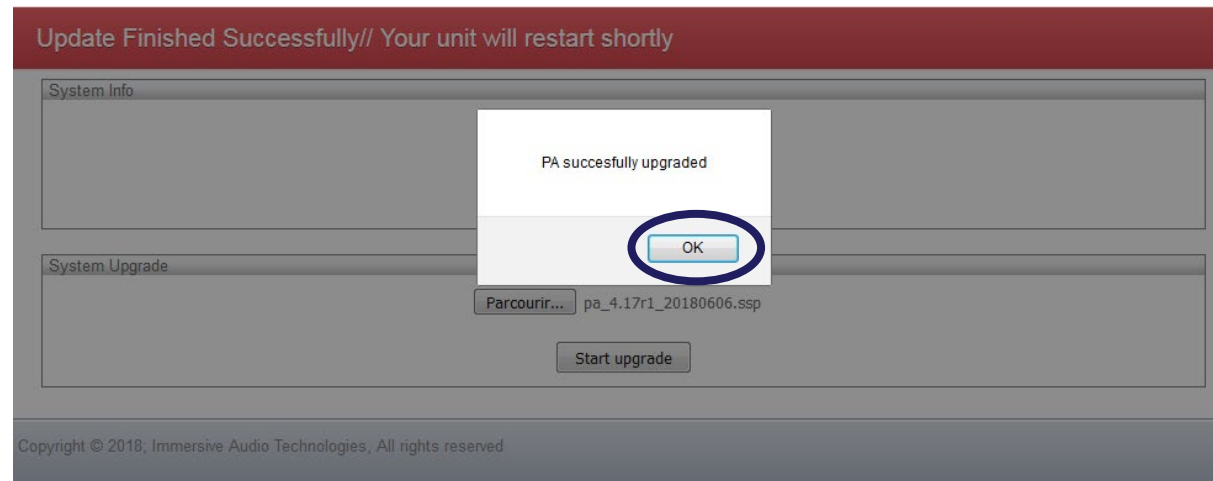
- The upgrade process can be monitored via the PA Web User Interface (banner on top of the page, that will be green at the beginning and red during the upgrade)
- A step per step process will be shown during the upgrade
- NOTE: Do not interrupt the upgrade process until you get the message saying 'PA successfully upgraded'

Upgrade transferred. Upgrade process will start

Upgrading PA Software(FULL) step 6 | 8

Upgrading PA CNT firmware step 1 | 1 (12 %)

- Press OK to complete the process and restart the PA





PA USB UPGRADE PROCESS



Executing the PA USB firmware upgrade

- To execute the USB FW upgrade, follow these steps:
 1. Leave the unit in Standby Mode
 2. Load the firmware upgrade file (pa.[version].ssp file) into a USB key at the root level
 3. Connect the USB key to the PA back panel USB port
 4. After a few seconds the front panel LED should blink RED quickly
 5. The upgrade process will last 30 sec to 1 min
 6. At the end of the process the RED LED will go OFF. Turn the unit to OFF using the back panel Main Switch
 7. Remove the USB key and Power Up the PA. It should restart in Standby Mode.
 8. To verify the firmware version, go to the System page of your ISP (loaded with FW3.2r0 onwards), as described in earlier sections of this document or type the PA IP address if known using IP scan tool.



STORM|AUDIO